

Terms and Conditions

These Terms and Conditions set forth obligations applicable to parents/carers and children attending The Boys To The Bush Camp organised by the company; Boys To the Bush Ltd.

GENERAL COMMITMENTS

1. Boys aged 10-15 can participate in Boys To The Bush camps. Boys/Adults outside this age bracket may attend camps that are organised, and designed for, them specifically.
2. The language spoken at camp is English, so a basic knowledge is a pre-requisite. By accepting this Terms and Conditions you confirm ability of your child/ward to have sufficient language skills for participation in Boys To The Bush Camps.
3. The directors reserve the right, at their discretion, to withdraw any participant whose influence or actions are deemed unsatisfactory, dangerous or incompatible to the Camp community or who will not live within the rules and policies of the Camp. If this occurs, no reduction or return of fee, or any part thereof will be made. Parents/Carers will also be responsible for any extra costs associated with returning their child/ward home early.
4. Children maintaining the highest standard of conduct is required at all times. Using profanity, disparaging dialogues, physical violence or threats during participation in Boys To The Bush is strictly prohibited. Camp rules and instructions of Boys To The Bush staff must be followed at all times.
5. By accepting this Terms and Conditions, parent/carer confirms that his/her child/ward has permission to participate in all camp programs/activities, camp trips, special outings planned and supervised by Boys To The Bush Ltd.
6. The copyright of all photography appearing on our brochures or websites belongs to Boys To The Bush Ltd. No reproduction may be made without prior permission from the Boys To The Bush Board.
7. In the event that parent/carer cannot be reached in an emergency when child is under Boys To The Bush supervision, by accepting this Terms and Condition, the parent/carer gives permission to the physician selected by the camp to hospitalise, secure proper treatment for, and/or order injections, anaesthesia, or surgery for the child as needed.
8. All prescription medicine provided by a licensed Doctor must be turned into the camp staff upon arrival with instructions in English. This will be dispensed by camp staff only.
9. All your child's personal belongings are their own responsibility, unless loss or damage is proven to be due to Boys to the Bush negligence. Expensive and treasured items such as jewellery, designer clothes or shoes, electronics etc., should not be brought to the camp.
10. All children at Boys To The Bush Camps are prohibited from bringing or using all tobacco products, alcohol and drugs of any kind.
11. Parents/Carers agree to support Boys To The Bush Program by encouraging children to abide by the highest standards of positive conduct. They will discuss constructive concerns, if any, regarding Boys To The Bush Program, staff behaviour or company policies with Boys To The Bush Management.
12. Parents/Carers agree to pay for property damage caused directly, or indirectly, as a result of negligent action of their child/ward.
13. Parents/Carers agree to communicate any specific information regarding their Child/Ward that will assist camp staff in working with that child. Information surrounding behaviour triggers, health concerns, allergies and dietary requirements must be communicated prior to camp.

-Privacy Policy-

Boys To The Bush Ltd

This document is the Privacy Policy of Boys To The Bush Ltd. ABN 87 617 085 766. This policy applies to the collection of information in all aspects of Boys To The Bush Ltd operations including, but not limited to enrolment, phone queries, emails sent to Boys To The Bush Ltd, attendance at Boys To The Bush Ltd camps and the use of the website operated by Boys To The Bush Ltd under the domain name www.boystothebush.com.au (website).

Boys To The Bush Ltd understands that your privacy is important to you and is committed to respecting your right to privacy and to complying with all privacy obligations under the Privacy Act 1988 (Cth) (Privacy Act), including the Australian Privacy Principles (Privacy Principles), and the National Quality Framework (National Law). The Principles are designed to protect confidentiality of information and the privacy of individuals by regulating the way personal information is managed. Personal information is generally, information or an opinion about an identified individual, or an individual who is reasonably identifiable, irrespective of whether the information or opinion is true or is recorded in a material form.

This policy sets out how and when Boys To The Bush Ltd collects, uses and discloses your personal information and credit information and how you may personally access and request access to your personal and credit information.

The types of information Boys To The Bush Ltd collect may include information about: customers, government representatives, suppliers, employees, personal contacts of corporate clients or suppliers, applicants for employment and other people who come in contact with Boys To The Bush Ltd in the ordinary course of business. This information is collected in a variety of ways, including by way of personal contact such as business activities and events, as well as mail, telephone, email and internet.

Employee Exemption: Boys To The Bush Ltd is not bound by the Privacy Act or the Privacy Principles in relation to handling of its own current or former employees' records, if those records relate directly to the employment relationship.

1 PERSONAL INFORMATION WE MAY COLLECT

1.1 Boys To The Bush Ltd may collect your personal information from a range of sources including from you, your use of the Camp Australia website and specifically completing enrolment, attendance at a Camp Australia service, subscription to receive Boys To The Bush Ltd service information, customers, suppliers, employees, personal contacts, third parties, publicly available resources or through the ordinary course of business. Personal information is collected directly from clients, participants, volunteers and visitors through electronic, verbal and written communications.

1.2 Boys To The Bush Ltd may also collect and disclose personal information that is not considered sensitive information about you from and to our related companies, including where you are a customer of ours and also a customer of our related companies. Such personal information about you may include, but is not limited to, your parent profile information, records of your non-payment of any bills issued by us or our related companies, details of overdue payment on your account(s) or an exclusion (including due to your non-payment).

1.3 Boys To The Bush Ltd will collect and hold personal information including personally identifiable information including, but not limited to name, email address, home or work address, telephone number and credit card details, anonymous demographic information including but not limited to post codes, age, gender, preferences, interests and favourites, computer hardware and software information including but not limited to IP address, browser type, domain names, access times and referring website addresses, and sensitive information pertaining to the child(ren) in care such as medical management plans, allergy management plans, incident records, child(ren)'s age, attendance records, health records and child(ren) profiles. Boys To The Bush Ltd will only collect sensitive information with your consent or where required pursuant to the National Law.

1.4 In most cases, you will have to identify yourself when dealing with Boys To The Bush Ltd (such as when you become a customer of ours or make an enquiry with us). If it is appropriate and practical in the circumstances, you may be able to remain anonymous or use a pseudonym when you deal with Boys To The Bush Ltd however this must not be in breach of the National Law and may have a detrimental impact on the level of assistance that Boys To The Bush Ltd is able to provide.

1.5 You do not have to provide us with your personal information, however if you don't Boys To The Bush Ltd may not be able to provide you with our goods and services, either to the same standard or at all pursuant to the requirements of the National Law. It is requisite that your personal information and any other information provided is correct and that you inform us of any changes.

1.6 By registering for any Boys To The Bush Ltd services, you confirm that you are the account holder and the legal guardian of the child(ren) whom you are enrolling. In providing additional contacts on your account, you confirm they are authorised by you, the account holder, to access the accounts for which you have registered, the information you have successively provided and any information that you add to your online profile in the future.

1.7 By enrolling your child(ren)/ward/s with Boys To The Bush Ltd or where you provide us with your details, you agree that we (or any of our related companies, service providers or other business parties) may contact you by any means (including by SMS or e-mail) in the future (even if you cease being a customer of or otherwise cease acquiring services from us) to let you know about goods, services, promotions, competitions or special offers which may be of interest to you. We may also disclose your information with other persons or entities who assist us in providing our services or running competitions or promotions or with other companies who provide prizes for competitions. If you do not wish for your personal information to be used for marketing, special offers or promotional purposes, you can opt-out by emailing us at info@boystothebush.org.au or visiting our "Contact Us" page on our website at www.boystothebush.org.au

2 WHY WE COLLECT AND HOW WE USE YOUR PERSONAL INFORMATION

2.1 Boys To The Bush Ltd will collect (or voluntarily receive) and use your personal information for the purpose of undertaking business activities, including enabling us to:

- (1) provide you with Boys To The Bush Ltd goods and services,
- (2) manage Boys To The Bush Ltd relationship with you, including carrying out our responsibilities or exercising our rights under the agreement made with you;
- (3) keep your child(ren) safe from harm or potential harm;
- (4) market Boys To The Bush Ltd products and services, promotions or other services which may be of interest to you;
- (5) update Boys To The Bush Ltd records and keep your contact details up to date;
- (6) respond to any enquiries you make or any complaints that you lodge with Boys To The Bush Ltd;
- (7) conduct, or contact you for the purpose of market research (even if you cease being a customer of or otherwise cease acquiring services from us);
- (8) collect debts;
- (9) implement any scheme for the payment of rebates to customers;
- (10) provide you with any services you have requested; or
- (11) implement any Federal, State or Local based Government rebate or benefit scheme.

3 HOW WE MAY DISCLOSE YOUR PERSONAL INFORMATION

3.1 Boys To The Bush Ltd may disclose your personal information to:

- (1) our related companies;
- (2) any of our service providers and business partners, including organisations that assist us with billing, account management, support to our customers and staff, including support centres in locations outside Australia, marketing our products or goods or services, debt collections, market research, technology and security services, including our IT developers/ consultants in locations outside Australia who provide IT development and support services; (3) government departments;
- (5) government and/or regulatory authorities (where required or authorised by law); or
- (6) Boys To The Bush Ltd professional advisers (including lawyers, business advisers and auditors).

3.2 You agree to these disclosures in accordance with the safeguards in this privacy policy (consequently Australian Privacy Principle 8.1 will not apply to such disclosures);

3.3 Any disclosure of personal information will be in accordance with the Privacy Principles;

3.4 Boys To The Bush Ltd will seek consent to disclose any sensitive information within the meaning of the Privacy Principles, except where required by the National Law.

4 SECURITY OF YOUR PERSONAL AND CREDIT INFORMATION

4.1 Boys To The Bush Ltd will take all reasonable steps as defined by the Privacy Principles to ensure that your personal and credit information is kept securely and not misused, interfered with or disclosed unless in accordance with this Privacy Policy. Boys To The Bush Ltd will destroy your personal information where it is no longer necessary to retain it or to fulfil the purposes for which it was collected or as required by law. Boys To The Bush Ltd will retain your credit information for any periods required by law or where we need to retain that information for the purposes for which it was collected, after which we will destroy or delete it.

5 ACCESS, CORRECTION & COMPLAINTS

5.1 You are able to manage your personal information including updating, changing or removing personal information via the Parent Portal, accessible on the Boys To The Bush Ltd website (<https://www.boystothebush.org.au>)

5.2 You can request more information about the way Boys To The Bush Ltd manages your personal information (including access to or correcting your personal information if you believe it is inaccurate, incomplete, not up-to-date, irrelevant or misleading) or make a complaint by contacting Boys To The Bush Ltd.

5.3 Boys To The Bush Ltd will treat your requests or complaints confidentially and will contact you to discuss your concerns and outline options regarding how they may be resolved. Boys To The Bush Ltd will contact you within a reasonable time after receipt of your complaint and aim to resolve your complaint in a timely and appropriate manner.

5.4 Boys To The Bush Ltd may deny your request for access to personal information or credit information that is held about you in limited circumstances, in accordance with the Privacy Act. In these circumstances, you will be informed of the reasons for our decision.

5.5 Boys To The Bush Ltd may also charge you a reasonable fee for accessing your personal information.

5.6 If you are not satisfied with the response to your query or with the resolution of your complaint, you may make a further complaint to the OAIC (www.oaic.gov.au). If your complaint relates to credit information, you may also make a complaint to a third party dispute resolution provider instead of the OAIC. Boys To The Bush Ltd will advise you of the name and contact details of this third party when we contact you to discuss your complaint.

6 OUR WEBSITE

6.1 This Privacy Policy also applies to your use of the Boys To The Bush Ltd website and any personal information that you provide when using the Boys To The Bush Ltd website.

6.2 Boys To The Bush Ltd use 'cookies' to provide a secure, personalised experience on the Boys To The Bush Ltd website. Cookies are small data files that a website is able to place on a user's computer hard drive or in its memory to record aspects of that user's experience of the website.

6.3 You have the ability to accept or decline cookies, most browsers automatically accept cookies, however you can modify your browser settings to decline cookies if you prefer.

6.4 Our website uses cookies in two different ways:

(1) when you are browsing any part of the Boys To The Bush Ltd website we will use a cookie that is stored on a computer's hard drive to track which areas of the site are accessed. The cookie does not allow us to identify any individual; and

(2) when you register and sign in to the secure, personalised parent portal on the Boys To The Bush Ltd website, we will send you a secure cookie that will maintain the security of your session. This secure cookie will be stored in your computer's memory rather than on your hard drive, and will only last for the duration of the session.

6.5 The Boys To The Bush Ltd website also uses clear gifs for technical spacing purposes on the website. We do not use clear gifs or web beacons to track

user activity.

6.6 The Boys To The Bush Ltd website may contain links to other websites operated by third parties. We make no representations or warranties in relation to the privacy practices of any third party website and we are not responsible for the privacy policies or the content of any third party website. Third party websites are responsible for informing you about their own privacy practices.

7- TRANSFER/REFUND POLICY

7.1- All cancellations before or up to 4 weeks from camp begin date, can transfer their registration to any available camp at no charge.

7.2- Up to 4 weeks prior to camp: Parents/Carers receive a full refund minus a \$90 processing/administration fee

7.3- 2-4 Weeks Prior to Camp: Parents/Carers receive a 50% refund minus a \$90 processing/administration fee

7.4- 13 days to Camp Beginning Date: No refunds will be given

- Should a participant withdraw prior to camp at any stage *Boys To The Bush Ltd* will endeavour to have the position replaced. If a suitable replacement can be organised a full refund (minus \$90 processing/administration fee) may be given.

8 VARIATIONS AND UPDATES

8.1 Boys To The Bush Ltd will review this Privacy Policy regularly, and may make changes from time to time. If so, Boys To The Bush Ltd will update the policy on the Boys To The Bush Ltd website to reflect those changes. The updated versions of the Privacy Policy will be effective from the date of posting on the Boys To The Bush Ltd.

8.2 This Privacy Policy was last updated on May 24th 2019.